



Terms & Conditions

(Legally binding contract)

1. Contract Formation

By ticking the acceptance box within our online booking system, you confirm that you have read, understood, and agree to be bound by these Terms & Conditions. This forms a legally binding agreement between you and West Coast Academy CIC (“WCA”).

Continued attendance at classes constitutes ongoing acceptance of these terms and any future updates.

2. Enrolment & Booking

- Enrolment is confirmed only once a place has been allocated and payment details set up.
- Trial sessions do not guarantee a permanent class place.
- WCA reserves the right to refuse enrolment where a class is full or unsuitable.

3. Fees & Payment

- Fees are payable monthly in advance via GoCardless through our online booking system.
- Weekly or pay-as-you-go payments are not available.
- Payments made by any method other than GoCardless will incur a **£5 monthly administration fee** to cover additional processing costs.
- A **£10 late payment fee** will be applied to overdue invoices to cover administrative costs.
- Where families repeatedly give notice and re-enrol, WCA reserves the right to charge a **£30 administration fee per family**.

4. Notice, Changes & Termination

- A **minimum of one calendar month's notice** is required to cancel or change a class.
- Notice must be provided **by email only**.
- Notice is effective from the date the email is received.
- Fees remain payable during the notice period.
- If a child does not attend classes for **three consecutive weeks without communication**, WCA reserves the right to offer the place to another athlete without refund.

5. Credits, Refunds & Cancellations

- Sessions missed due to sickness, injury outside of WCA, holidays, exams or unexplained absence are **non-refundable**.
- Where WCA cancels a class and cannot offer a suitable alternative, a credit may be applied.
- Credits:
 - Have no cash value
 - Are non-transferable
 - Are usable **only against classes and camps**
- All refunds, where applicable, are subject to a **£15 administration fee**.
- **Events (including discos, competitions and level-up days) are non-refundable and non-transferable once booked.**

6. Camps & Events

- Camps require a minimum of 8 participants to run.
- Where a camp is cancelled by WCA, a credit will be issued where no alternative is available.

7. Health, Safety & Risk

- Participation in gymnastics, parkour and cheerleading involves inherent physical risk.
- Parents/carers confirm that all relevant medical conditions have been disclosed.
- WCA may seek emergency medical treatment where necessary.
- Personal property is brought to the academy at the owner's risk.

8. Behaviour & Safeguarding

- All participants must adhere to WCA's Behaviour Code and Safeguarding Policies.
- WCA reserves the right to suspend or exclude any participant whose behaviour is unsafe or disruptive.
- No refunds will be issued where exclusion is necessary for safety reasons.

9. Late Collection

- Children must be collected promptly at the end of sessions.
- Where a child is collected late, a **late collection charge of £10.00** will apply.

10. Price Reviews

- WCA reserves the right to review and adjust prices annually, usually in April.
- A minimum of one month's notice will be provided before any increase takes effect.

11. Governing Law

These Terms & Conditions are governed by the laws of **England and Wales**.