



## Parent Welcome & Key Information

*(Non-contractual – informational only)*

Welcome to West Coast Academy! We're so pleased to have you and your child as part of our community. We know starting a new club can take a little time to settle, so please don't hesitate to contact our team if you have any questions.

### Communication

- Email is our **primary method of communication**. Please ensure we have your correct email address at all times.
- Important updates, invoices and notices will be sent by email.

### Fees & Payments

- Classes are billed monthly:
  - £35.00 per month for 1 hour per week
  - £54.25 per month for 2 hours per week
- A **35% sibling discount** is available.
- Fees are divided equally over 12 months to provide consistent monthly payments.
- Payments are made via **GoCardless** through our online booking system.

### Trials & Enrolment

- Trial classes are available for new athletes aged 5+ and cost £7.50.
- Trials allow children to experience the class and coaches to recommend the most suitable level.
- Enrolment is **not automatic** following a trial — please confirm by email if you wish to secure a place.

### Attendance & Behaviour

- For safeguarding and focus, spectators are not permitted during classes.
- Parents/carers may remain for the first 10 minutes of a child's **first trial only**.
- Appropriate clothing should be worn, hair tied back, and a drink brought to each session.
- Children should be collected promptly at the end of class.

### Health & Wellbeing

- Please inform us if your child is unwell.

- Children must be symptom-free for 48 hours following sickness or diarrhoea before returning to class.

## **Academy Opening Weeks**

West Coast Academy operates **46 weeks per year**, including Bank Holidays. Closure weeks are usually:

- Two weeks at Christmas
- First week of Easter holidays
- First and last week of the summer holidays
- October half term

(Exact dates will always be communicated in advance and are subject to change.)

## **Additional Activities**

- Camps and events require a minimum number of athletes to run.
- Where cancellation is necessary, credits may be offered in line with our **Terms & Conditions**.

For full contractual details, please refer to our **Terms & Conditions**, which form part of your agreement with West Coast Academy.